



Cookie Policy

Last updated: 27/10/2025

What Are Cookies

Cookies are small text files that are stored on your device when you visit our website. They help us provide you with a better experience by remembering your preferences and enabling essential website functionality.

How We Use Cookies

Essential Cookies

These cookies are necessary for our website to function properly and cannot be disabled:

- **Authentication Cookies:** Used for Google Sign-In functionality to keep you logged in and secure your session
- **Security Cookies:** Help protect against unauthorized access and maintain secure connections
- **Session Cookies:** Remember your actions during a single browsing session

Functional Cookies

These cookies enhance your experience but are not essential:

- **Preference Cookies:** Remember your language, region, and display settings
- **Google Authentication Services:** Enable single sign-on functionality through your Google account

Third-Party Cookies

Google Services: When you use Google Sign-In, Google may set cookies to:

- Authenticate your identity
- Maintain your login session
- Provide security features
- Enable Google's services to function properly

These cookies are governed by Google's Privacy Policy, which you can review at <https://policies.google.com/privacy>.

Analytics: We use Google Analytics to collect anonymous data about website usage. This helps us understand visitor behavior, improve performance, and enhance your browsing experience. No personal information is stored.

Your Cookie Choices

Managing Cookies



You can control cookies through your browser settings:

- **Accept All Cookies:** Allow all cookies for full functionality
- **Block All Cookies:** Disable all cookies (may affect website functionality)
- **Selective Blocking:** Choose which types of cookies to allow

Browser Controls

Most web browsers allow you to:

- View cookies stored on your device
- Delete existing cookies
- Block cookies from specific websites
- Set general cookie preferences

Note: Disabling essential cookies may prevent you from using Google Sign-In and other core website features.

Opting Out of Google Services

To manage your Google account settings and data collection:

- Visit your [Google Account settings](#)
- Review and adjust your privacy controls
- Manage your Google Sign-In permissions

Data Retention

- **Session Cookies:** Deleted when you close your browser
- **Persistent Cookies:** Stored for 6-12 Months or until manually deleted
- **Authentication Cookies:** Remain active until you sign out or they expire

User Rights

You have the right to access, correct, or delete personal information collected via cookies. To exercise these rights, contact us at privacy@online.telstra.com.au. You can also find our Privacy Policy here. <https://www.telstra.com.au/privacy>

Contact Us

If you have questions about our cookie policy or privacy practices, our management of your personal information or you would like a copy of this statement sent to you (including in Braille), please call us on 1800 039 059 or email us at privacy@online.telstra.com.au.

Updates to This Policy

We may update this cookie policy periodically. We will notify you of any significant changes by posting the updated policy on this page with a new "Last updated" date.

By continuing to use our website, you consent to our use of cookies as described in this policy.